



## INTRODUCING FAXGATE

A new, easy, and efficient approach to handling your TRICARE ValueOptions claims supporting documentation.

The FAXGATE system allows you to provide supporting claim documentation and still file your claim electronically. Just follow these easy steps below.

1. File your claim electronically entering a Y in the attachment field.  
(The 'Y' code is the indicator to expedite processing)
2. FAX supporting documentation (e.g.: MD Referrals, Primary carriers EOB's, Correspondence related to the claim) including sponsor's social security number within 24 hours of electronic claims submission to:

**803-462-3990**

3. Use the EMC Attachment Form on the Humana Website to transmit this data.

Upon receipt your documentation will be matched to your claim for processing.

*Please use this number for FAX claim supporting documentation ONLY*