

DEERS



Defense Enrollment Eligibility Reporting System

MAINTAINING YOUR ELIGIBILITY FOR TRICARE

It's Your Responsibility

Proper registration in the Defense Enrollment Eligibility Reporting System (DEERS) is **the key** to receiving timely and effective TRICARE benefits. DEERS is a worldwide, computerized database of uniformed services members (*sponsors*), their family members, and others who are eligible for military benefits, including TRICARE. All sponsors (*active duty, retired, National Guard, or Reserve*) are automatically registered in DEERS. However, the sponsor **must register** eligible family members. After family members and sponsors are registered, they can update personal information, such as addresses and phone numbers. **Note:** If both parents are service members, then either parent (*must choose one*) may be listed as the child(ren)'s sponsor in DEERS.

When There's a Change

You should verify your DEERS information whenever you experience any of the following life events (*this list is not all-inclusive*):

- Change in sponsor's status:
 - Retiring or separating from active duty
 - National Guard or Reserve member activation or deactivation
- Change in service status (*e.g., enlisted to officer, branch change*)
- Getting married or divorced
- Having a baby or adopting a child (**Note:** *DEERS registry is a **separate step** and is required before you can enroll a child in a TRICARE Prime option.*)
- Moving to a new location for any reason
- Becoming entitled to Medicare (*either you or a family member*)
- Death of sponsor or family member

Updating DEERS

To register family members in DEERS and receive an ID card, sponsors must complete a DD Form 1172 *Application for Uniformed Services Identification Card and DEERS Enrollment* and provide documentation, such as a marriage or birth certificate. To update DEERS, sponsors may need to provide documentation, such as Social Security numbers, active duty separation papers, or Medicare cards. **Note:** If the sponsor is not available, family members can update DEERS with a valid power of attorney. You can verify and update DEERS in one of the following ways:

1	To add or remove family members, visit a local military ID card-issuing facility. Search for an office near you by ZIP code, city, or state at www.dmdc.osd.mil/rsl . Call the office first to verify location, business hours, and required documentation.
2	Call the Defense Manpower Data Center Support Office at 1-800-538-9552 to update your address and phone number.
3	Fax address or phone number changes to 1-831-655-8317 .
4	Mail changes to the address below. You must include supporting documentation if you are updating a family member's status. Defense Manpower Data Center Support Office 400 Gigling Road Seaside, CA 93955-6771
5	Update contact information online on the DEERS Web site at https://www.dmdc.osd.mil/appj/address/ or on the Beneficiary Web Enrollment Web site at https://www.dmdc.osd.mil/appj/bwe/ .

Loss of Eligibility

If you try to obtain care and your DEERS record shows you as ineligible for TRICARE, contact the Defense Manpower Data Center Support Office at **1-800-538-9552** to verify eligibility. For more information about loss of eligibility, visit www.tricare.mil/certificate.