



CONTACT US

www.humana-military.com
1-888-4GO-WNAP
(1-888-446-9627)

Humana Military's dedicated team is available Monday through Friday from 7:30 A.M. to 4:30 P.M. Central time. After hours, you may leave a name and phone number and your call will be returned the next business day.

ADDITIONAL RESOURCES

TRICARE Website
www.tricare.mil

Department of Veteran Affairs
www.va.gov

Military Onesource
www.militaryonesource.com

U. S. Army
Wounded Warrior Program
1-800-237-1336

U. S. Air Force
Wounded Warrior Program
1-800-581-9437

U.S. Marines
Wounded Warrior Regiment
1-877-487-6299

U.S. Navy
Safe Harbour Command
1-877-746-8563

HUMANA MILITARY
HEALTHCARE SERVICES



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Warrior Navigation and Assistance Program



HUMANA MILITARY
HEALTHCARE SERVICES



OUR MISSION

- ★ To help guide service members and their families through the maze of health care systems.
- ★ To connect service members and their families with available resources.
- ★ To return service members to active duty assignment or back home to contribute to the community as productive veterans.

OUR GOAL

To ensure that each person receives all the services available to them, whether their need is physical, behavioral, or social.

OUR PROMISE

To provide guidance and assistance to service members and their families during transition at the time when they need it most.



If the combat veteran is a member of the Active Duty component, a member of the Guard or a Reserve, or is being medically retired, he or she can be assured that there is guidance available through the Warrior Navigation and Assistance Program (WNAP).

CLINICAL PROGRAMS

In order for this program to be a success Humana Military has deployed an energetic group of people that are skilled, trained and ready: Medical Directors, Mental Health Liaisons, Nurses, and Case Managers to assist you with your needs.

Nurse Navigator is a Registered Nurse who can answer questions, guide and assist service members and their families to ensure that appropriate care and treatments are provided.

Case Management-Direct is designed to help steer the wounded

service members and their families through the health care systems and resources, oversee their health care until they return to active duty or no longer need assistance with their health condition, or enroll in one of the government based programs – in which the case manager will serve in a supporting role.

Case Management-Support is designed to function in a supporting role (providing additional resources) for service members whose care is being managed by a government based program, such as the Military or Veteran Affairs Clinics/ Medical Centers.

Health Care Navigator (HCN) is a specially trained, dedicated associate that assists the service members and their families with non-clinical needs. Some of the most common issues dealt with on a daily basis are: claims issues, locating providers or specialized medical equipment, explaining benefits, connecting callers with resources, locating financial assistance and many other services.

