

## Humana Military Healthcare Services Receives InfoWorld 100 Award for Most Innovative Corporate IT Solutions in 2006

**LOUISVILLE, Ky. – November 30, 2006** – Humana Inc. (NYSE: HUM) – Humana Military Healthcare Services (HMHS) recently received an award for its innovation in IT solutions. InfoWorld, an integrated media brand for IT solutions management announced its winners of the Infoworld 100 awards on November 13. HMHS received the award in the Healthcare Category for projects that stretched beyond the typical, off-the-shelf solutions and used multiple technologies in innovative ways to serve well-defined business goals.

The two honorees, Rob Frayser, Senior Manager, Web-Based Systems and John Jones, Senior Systems Manager were acknowledged for automating customer service through Web and interactive voice response. The project integrated data systems across departments to automate manual functions. They deployed Interoice for voice automation, giving customers a choice of speaking to an agent, as required in its government contract. HMHS leveraged Microsoft's Web development environment, in addition to Microsoft SQL Server. Both Web self-service features and voice automation have helped Humana Military meet several top-level business objectives, including improved customer service.

"Harnessing technology has improved the level of customer service Humana provides to the military community," said David J. Baker, CEO of HMHS. "This award recognizes our success in developing flexible beneficiary solutions, and we are very grateful for the recognition it represents."

For an entire list of winners, visit the [Infoworld Web site](#).

### About HMHS

HMHS, headquartered in Louisville, KY, has been a Department of Defense contractor for the administration of the TRICARE program since July 1, 1996. In August 2003, HMHS was awarded the contract to provide health benefits support and services to approximately 2.8 million active duty and retired military and their eligible family members in the 10-state South Region. HMHS was also awarded the Department of Defense's contract to provide health care services and support for active duty service members and their families located in the Commonwealth of Puerto Rico, in February 2004.

### About Humana

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health benefits companies, with approximately 7 million medical members. Humana offers a diversified portfolio of health insurance products and related services --through traditional and consumer-choice plans - to employer groups, government-sponsored plans, and individuals.

Over its 44-year history, Humana has consistently seized opportunities to meet changing customer needs. Today, the company is a leader in consumer engagement, providing guidance that leads to lower costs and a better health plan experience throughout its diversified customer portfolio.

More information regarding Humana is available to investors via the Humana [Investor Relations](#) page, including copies of:

- Annual report to shareholders;
- Securities and Exchange Commission filings;
- Most recent investor conference presentation;
- Quarterly earnings news releases;
- Replays of the most recent earnings release conference call;
- Calendar of events (includes upcoming earnings release dates, times, and access number, as well as planned interaction with institutional investors);
- Corporate Governance Information

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