

## Humana Military Healthcare Services Begins Shelter Outreach for TRICARE Beneficiaries in the South Region

**Louisville, KY – September 13, 2005** — Humana Inc. (NYSE: HUM) announced today that Humana Military Healthcare Services (HMHS), working on behalf of and at the direction of the Department of Defense (DoD), is beginning a five-day outreach campaign to 586 American Red Cross shelters throughout the southern United States. This outreach campaign is designed to assist more than 136,000 TRICARE beneficiaries in the south that may be displaced as a result of Hurricane Katrina.

“We do not have any idea how many TRICARE beneficiaries may be located throughout the shelters,” said Orie Mullen, Chief Operating Officer (COO) of HMHS. “However, our goal is to ensure each one of the military personnel, retirees and their families understand how to receive medical care during this time.”

Humana Military Healthcare Services is sending staff to hundreds of shelters throughout a ten state area in the south region. Our dedicated associates, many of whom were directly affected by Katrina, will provide one-on-one customer service to TRICARE members and answer questions about health care benefits, in 46 shelters, with more than 400 evacuees on-site. They will also deliver materials that will help explain the benefit as it relates to Hurricane Katrina to an additional 540 locations. We want these individuals to know that Humana Military Healthcare Services is helping ease the process when they do need to seek care.

“We have worked diligently over the past few days to prepare for this outreach program,” said Michael Gill, Regional Director of TRICARE Regional Office – South. “We applaud Humana Military Healthcare Services for coordinating this enormous effort so quickly.”

The best way to access information about TRICARE in Louisiana, Mississippi and Alabama is to contact HMHS' customer service at 1-800-444-5445 or visit our web site for assistance.

### **About HMHS**

HMHS, headquartered in Louisville, KY, has been a Department of Defense contractor for the administration of the TRICARE program since July 1, 1996. In August 2003, HMHS was awarded the contract to provide health benefits support and services to approximately 2.8 million active duty and retired military and their eligible family members in the 10-state South Region. HMHS was also awarded the Department of Defense's contract to provide health care services and support for active duty service members and their families located in the Commonwealth of Puerto Rico, in February 2004.

### **About Humana**

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health benefits companies, with approximately 7 million medical members. Humana offers a diversified portfolio of health insurance products and related services --through traditional and consumer-choice plans - to employer groups, government-sponsored plans, and individuals.

Over its 44-year history, Humana has consistently seized opportunities to meet changing customer needs. Today, the company is a leader in consumer engagement, providing guidance that leads to lower costs and a better health plan experience throughout its diversified customer portfolio.

More information regarding Humana is available to investors via the Humana [Investor Relations](#) page, including copies of:

- Annual report to shareholders;
- Securities and Exchange Commission filings;
- Most recent investor conference presentation;
- Quarterly earnings news releases;
- Replays of the most recent earnings release conference call;
- Calendar of events (includes upcoming earnings release dates, times, and access number, as well as planned interaction with institutional investors);
- Corporate Governance Information

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