

# Valuable Provider Resources on the Humana Military Web Site

[www.humana-military.com](http://www.humana-military.com)

## *Easily Accessible Web Features*

- Find a South Region network provider.
- Search the provider marketing materials library, including forms and the *TRICARE Provider Handbook*.
- View local provider seminar schedules.
- Access ValueOptions' behavioral health resources.
- Learn more about Healthy People 2010.

## *Secured Features via Online Provider Services*

### Registration is easy:

Go to [www.humana-military.com](http://www.humana-military.com).

- Click on "Online Provider Services" and "Sign Up."
- Complete the five steps of the "sign up" wizard.
- Receive e-mail notification of your active account information within minutes.

Secure access is exclusively for the use of Humana Military providers, your employees or those rendering services on your behalf.

## *Check Patient Eligibility*

Verify TRICARE patient/family member eligibility.

## *Online Referrals and Authorizations*

- Enter a new referral/authorization.
- Enter a new hospital notification.
- Check an existing referral/authorization.

## *Contact Preferences*

Update your e-mail and contact preferences.

## *Claims Status*

- Check the status of claims in various formats—by single TRICARE sponsor, by specific claim type, by time period.
- View claims status reports with billing details.



## *Electronic Claims Submission*

Submit claims through a HIPAA-compliant electronic claims management system that is easy, secure, fast and accurate.

## *The Answer Place*

Find secure answers to FAQs about Online Provider Services.

## *PCM Central—a special secure page just for primary care managers with additional secure features*

- View your TRICARE patient list.
- Review/update your information listed on the Provider Locator.

## *Fee Schedules (CMAC or HCPCS)*

Download TRICARE-related fee schedules into your office's accounting system.

## *Quick Start Guides*

Learn about online features through self-paced tutorials about topics, such as checking a patient's eligibility.

*Visit [www.humana-military.com](http://www.humana-military.com) today, register and see how much easier it is to access services, perform your transactions, and get the information you need to care for your TRICARE patients.*

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