

HUMANA MILITARY HEALTHCARE SERVICES
TRICARE South Region Case Management Referral Form
Medical Surgical – HMHS

Beneficiary Name	Date of Birth	
Sponsor Social Security Number	Beneficiary/Responsible Person Phone Number	
Provider <input type="checkbox"/> PCM <input type="checkbox"/> Attending	Office Mailing Address	City/State & Zip
Phone Number (Office or Clinic)	Fax Number (Office or Clinic)	Pager Number for Provider <hr/> Provider Email Address

DIAGNOSIS / Clinical History/Reason(s) for Referral (include social problems): (fax and or mail any pertinent clinical information available)

Point of Contact for More Information	Name	Number
Inpatient? <input type="checkbox"/> Yes <input type="checkbox"/> No	If Inpatient – Facility Name	
Date of Referral	Name of Person Making Referral and Title	Phone/Fax Number for Person Making Referral Phone: Fax:

MTF Fax Number for Case Management Acceptance Decision:

<i>Contractor's Use Only</i>	Date Referral Received	Decision <input type="checkbox"/> Accept <input type="checkbox"/> Not Accept
Rationale for Decision		
Case Manager :		
Decision Date:	Phone:	Fax:

Medical/Surgical Referral Guidelines

Tier II

- 1. ECHO
- 2. Transfers (excludes MTF to MTF)
- 3. High dollar customized Durable Medical Equipment (e.g. wheelchair)

Tier III (catastrophic, complex, chronic high utilization care needs)

- 1. Unstable beneficiary with multiple providers and high dollar utilization requirements
- 2. Transplantation Evaluation or actual procedure (Solid organ or bone marrow/peripheral stem cell)
- 3. Ventilator dependent beneficiary
- 4. Traumatic Brain Injury, Spinal Cord Injuries, CVA, burn or any diagnosis requiring a rehabilitation admission
- 5. New quadriplegic or paraplegic
- 6. Premature infant, ventilator dependent > 24 hours and or weight less than 1500 grams
- 7. Planned Long Term Acute Care (LTAC) admission
- 8. Catastrophic illness or injury, NOI
- 9. OB patient with significant identified risks
- 10. Requests for hourly Nursing > 4 hrs. per day
- 11. Receiving high cost treatment including medications (e.g. hemophilia, Gaucher's Disease)
- 12. Other _____

To make a **Medical/Surgical** referral, please fax this form to the appropriate market for your MTF.

San Antonio Market
210 614 4692

Biloxi Market
228 385 5138

Augusta Market
706 854 8604