



Department of Veterans Affairs
Health Administration Center

Health Administration Center

*Medical Programs
For Veterans and
Their Families*



2002

FOR VETERANS



Foreign Medical Program (FMP) is a health care benefits program designed for US veterans with VA-rated service-connected conditions who are residing or traveling abroad (Canada and Philippines excluded). Under FMP, VA assumes payment responsibility for certain necessary medical services associated with the treatment of those service-connected conditions.

Foreign Medical Program	
Address	Foreign Medical Program PO Box 65021 Denver, CO 80206-9021
E-mail	HAC.FMP@MED.VA.GOV
Telephone	(303) 331-7590
FAX	(303) 331-7803
Website	WWW.VA.GOV/HAC

FOR DEPENDENTS



CHAMPVA is a health care benefits program for: 1) dependents of veterans who have been rated by the VA as having a total and permanent disability; 2) survivors of veterans who died from VA-rated service-connected conditions, or who at the time of death, were rated permanently and totally disabled from a VA-rated service-connected condition; and 3) survivors of persons who died in the line of duty and not due to misconduct and not otherwise entitled to benefits under DoD's TRICARE program. Under CHAMPVA, VA shares the cost of covered health care services and supplies with eligible beneficiaries.

Due to the similarity between CHAMPVA and TRICARE (formally known as CHAMPUS-a program

administered by the Department of Defense for military retirees as well as families of active duty, retired, and deceased service members), the two programs are easily and often mistaken for each other. Please note that CHAMPVA is separate from TRICARE and that there are distinct differences between them.

CHAMPVA	
Inquiry Address	CHAMPVA PO Box 65023 Denver, CO 80206-9023
Claims Address	CHAMPVA PO Box 65024 Denver, CO 80206-9024
E-mail	HAC.INQ@MED.VA.GOV
Telephone	1-800-733-8387
FAX	(303) 331-7804
Website	WWW.VA.GOV/HAC



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CITI

The CHAMPVA Inhouse Treatment Initiative (CITI) pronounced “city” is a voluntary program that allows for the treatment of CHAMPVA beneficiaries at VA Medical Centers. There is no cost share for a CHAMPVA beneficiary’s treatment at a VA Medical Center. Each VA medical center that participates in the CITI program offers different services based on unused capacity. Once you locate a CITI facility that you want to use, contact the CITI Coordinator at that medical center to find out what services they offer. CHAMPVA beneficiaries who are also covered by Medicare cannot use a VA medical center.

CHAMPVA In-House Treatment Initiative (CITI)	
Address	PO Box 65023 Denver, CO 80206-9023
E-mail	HAC.INQ@MED.VA.GOV
Telephone	1-800-733-8387
FAX	(303) 331-7804
Website	WWW.VA.GOV/HAC



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Meds by Mail

Meds by Mail is a voluntary service which provides a safe, easy, and cost-free way for eligible CHAMPVA beneficiaries to receive non-urgent maintenance medications delivered right to your door.

CHAMPVA beneficiaries who have prescription drug coverage under another health insurance plan are not eligible to use Meds by Mail.

Meds by Mail (MbM)	
Address	Meds by Mail (MbM) PO Box 20330 Cheyenne, WY 82003-7008
E-mail	MEDS.MAIL@MED.VA.GOV
Pharmacy Service Center Telephone	1-888-385-0235
Program Questions	1-800-733-8387
Website	WWW.VA.GOV/HAC

Medical Matrix

Medical Matrix electronically submits to CHAMPVA claims from pharmacies nationwide including Puerto Rico, Guam, and the Virgin Islands. Beneficiaries are serviced through a nationwide network of approximately 45,000 retail and internet pharmacies.

When you use a Medical Matrix network pharmacy, the pharmacy will collect your cost share (25% of the allowable charge) and will submit an electronic bill to CHAMPVA - saving you time.

CHAMPVA beneficiaries who have prescription drug coverage under another health insurance plan are not eligible to use Medical Matrix.

Medical Matrix	
Telephone	1-800-880-1392
Website	WWW.MEDICALMATRIX.COM



Spina Bifida Health Care Program provides benefits to Vietnam veterans' birth children diagnosed with spina bifida and who are in receipt of a VA regional office award for spina bifida benefits. Under this program, VA assumes financial responsibility for medical services and supplies related to the treatment of spina bifida, including complications and associated conditions, excluding spina bifida occulta.

Spina Bifida	
Address	Spina Bifida Health Care c/o Health Administration Center PO Box 65025 Denver, CO 80206-9025
E-mail	SPINA.INQ@MED.VA.GOV
Telephone	1-888-820-1756
FAX	(303) 331-7807
Website	WWW.VA.GOV/HAC



Children of Women Vietnam Veterans Program provides benefits for women Vietnam veterans' birth children diagnosed with one or more covered birth defects as determined by the Denver VA regional office. Under this program, VA assumes financial responsibility for medical services and supplies related to the treatment of the covered birth defects, including complications and associated conditions.

Children of Women Vietnam Veterans (CWVV)	
Address	Children of Women Vietnam Veterans (CWVV) PO Box 469027 Denver, CO 80246-9027
E-mail	CWVV.INQ@MED.VA.GOV
Telephone	1-888-820-1756
FAX	(303) 331-7807
Website	WWW.VA.GOV/HAC

CHAMPVA SUPPLEMENT INFORMATION

CALL TOLL FREE: 1-800-613-6997

CHAMPVA does not endorse one policy over another and you should carefully consider your family's needs for the additional coverage. Information on supplemental insurance is available from Federal Publishing at www.federalpublishing.com. Federal Publishing is not affiliated with the government and we do not endorse their products or services.



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