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The author is often the subject matter expert requesting that the information appear on the web site. If the content is health-related and written by the author, he or she must be a qualified healthcare professional. The content must include the author's name and date of review/update. If the content is not written by the author it must clearly site the author or source and date of review/update.

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Where the site offers any personal health management tools, the source will be disclosed as well as a disclaimer that the information produced by the tool is not intended to replace the evaluation of a health care professional.

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## **USERS/PATIENTS RIGHTS AND RESPONSIBILITIES**

### **Users/Patients in the military health system have the right to:**

- Receive accurate, easy-to-understand information to help them make informed decisions about TRICARE programs, medical professionals, and facilities.
- Have a choice of health care providers that is sufficient to ensure access to appropriate, high-quality health care.
- Receive and review information about diagnosis, treatment, and the progress of their conditions.
- Have the confidentiality of their health care information protected.
- Have a fair and efficient process for resolving differences with their health plan, health care providers and the institutions that serve them.

### **User/Patients in the military health system have the responsibility to:**

- Maximize healthy habits, such as exercising, not smoking, and maintaining a healthy diet.
- Be involved in health care decisions, which means being knowledgeable about the conditions they're experiencing, working with providers in developing and carrying out agreed-upon treatment plans, disclosing relevant information and clearly communicating their wants and needs.
- Be knowledgeable about TRICARE coverage and program options.
- Report wrongdoing and fraud to the appropriate resources or legal authorities.